



**Agilent Technologies**

## Return Authorization

Jeannie Ruiz  
Government Scientific Source  
12351 Sunrise Valley Drive  
Reston VA 20191-3415

Your P.O.No.	S.O. Date	Sales Ord.	Page
1220551	04/06/2012	700149571	1 of 2
Customer Service			
(800)227-9770 8 AM - 5 PM			

Return to :  
Agilent Technologies Inc.  
LSCA Returns Dept  
Twin Spans Business Park  
520 Ships Landing Way  
New Castle, DE 19720-4578

Product/Description	Qty/Unit	Unit List Price	Discount Amount	Extended Net Price
<b>G3170-89025-DEF</b> EXCH -Duo 2.5 RVP 110V	1.000 EA			
Item Total				701.00

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TO PLACE AN ORDER, Agilent offers several options:

- 1) Visit <http://www.agilent.com/chem/supplies> to place online orders using a purchase order or credit card.
- 2) Call 1-800-227-9770 (option 1) any weekday between 8am and 8 pm Eastern time in the U.S., Canada & Puerto Rico.
- 3) To place an order for Consumables, please fax the order to 302-633-8901.  
 To place an instrument and/or software order, please fax the order to 302-633-8953.
- 4) Or you can mail your order to:  
 Agilent Technologies  
 North American Customer Contact Center  
 2850 Centerville Road BU3-2  
 Wilmington, DE 19808-1610

To place an order, the following information is required:

- Purchase order number or credit card, delivery date, ship to, invoice to, end user, and quote number.
- GSA customers please provide GSA contract #.

EXCLUSIVE OFFERS FOR NEW INSTRUMENT CUSTOMERS, go to [www.agilent.com/chem/exclusiveoffers](http://www.agilent.com/chem/exclusiveoffers)

TO CHECK THE STATUS OF AN ORDER:

- 1) Visit <http://www.agilent.com/chem/supplies> to check the status of your order.
- 2) Call 1-800-227-9770 (option 1) any weekday between 8 am and 8 pm Eastern time, in the U.S., Canada & Puerto Rico. You will need to know the purchase order or credit card number the order was placed on.

FINANCING AND LEASING - A wide range of options are available from Agilent's preferred financing partner, Leasing Group Inc. (LGI).

For more information or to discuss how monthly payments could suit your operational or budgetary requirements, contact your Agilent Account Manager or contact LGI at 800-944-1370.

- Pricing: Web prices are provided only for the U.S. in U.S.dollars. All phone prices are in local currency and for end use. Applicable local taxes are applied.
- All Sales Tax is subject to change at the time of order.
- Shipping and Handling Charges: Orders with a value less than \$2000 or those requiring special services such as overnight delivery may be subject to additional shipping & handling fees. Some of these charges may be avoided by ordering via the Web
- Payment Terms: Net 30 days from invoice date, subject to credit approval.

Visit [www.agilent.com/chem](http://www.agilent.com/chem)

- For Training course information and registration including e-Seminars, select Education.
- For Literature, Application notes, and other information, select Library.
- For Online Technical Support including the Technical Support Assistant and Frequently Asked Questions, select Technical Support.

**PLEASE FILL OUT ALL INFORMATION AND RETURN FORM WITH YOUR SHIPMENT.**

Please fold and insert this form into the shipping label holder in a **HIGHLY VISIBLE LOCATION ON THE EXTERIOR OF EACH CONTAINER**. This information **MUST** be included with the shipment. **PRODUCTS WILL NOT BE ACCEPTED UNLESS RETURNED WITH THIS FORM.**

**PLEASE RETURN TO:** Agilent Technologies Inc.  
LC-A Returns Department  
Twin Spans Business Park  
520 Ships Landing Way  
New Castle, DE 19720

**Ph: 800-227-9770**

**Fax: 302-993-5935**

**NON-ECD: P/N** \_\_\_\_\_ **S/N** \_\_\_\_\_ **P/N** \_\_\_\_\_ **S/N** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Return Authorization Number: 700149571**

**Sales Order Number:** \_\_\_\_\_

**Name:** \_\_\_\_\_ **Title:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State:** \_\_\_\_\_ **Country/Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Please state reason for the return:**

☐ Shipment Error: \_\_\_\_\_

☐ OP Error: \_\_\_\_\_

☐ Defective: \_\_\_\_\_

☐ Duplicate Order: \_\_\_\_\_

☐ Customer Error: \_\_\_\_\_

☐ Warranty Replacement: \_\_\_\_\_

☐ Damaged: \_\_\_\_\_

**By:** ☐ Carrier ☐ Forwarder ☐ Customer ☐ Other

☐ Other: \_\_\_\_\_

**To protect our employees from exposure to various hazards, you MUST answer the following to the best of your ability.**

1. Check if the unit has been: ☐ Powered up? ☐ Injection made? (If no on both, skip questions and sign on bottom)

2. Is there any possibility of internal or external contamination on this equipment from any of the following?

☐ YES ☐ NO Blood, body fluids (eg urine, secretions), pathological specimens

☐ YES ☐ NO Infectious substances or other bioagents (e.g. proteins, enzymes, antibodies).

☐ YES ☐ NO Regulated medical wastes

☐ YES ☐ NO Radioactive isotopes are used in the area. Detail type (ECD, isotopic labels, etc) and activity in microcuries:

☐ YES ☐ NO Chemicals or substances that are hazardous to health

☐ YES ☐ NO Biodegradable material that could become hazardous

☐ YES ☐ NO Other hazards: \_\_\_\_\_

3. If you answer YES to any of the above:

a. Specifically describe where (on or in) the instrument/part there might be any residual contamination (for example, blood spill on the top surface)

b. Provide details of these hazards. Include names, material safety datasheets (MSDS) and contaminants, where possible.

c. Describe your method of decontamination, if performed. Attach procedure. \_\_\_\_\_

**I declare that the information is true and complete to the best of my knowledge and belief.**

**Authorized signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

\*\*Note: If additional decontamination is required, you may be responsible for the costs incurred to make the product safe for servicing. Shipment of this equipment may fall under transportation regulations. All applicable regulations should be followed when returning this equipment. Agilent has the right to reject any return upon inspection.

**AGILENT TECHNOLOGIES SITE INFORMATION**

**RECEIVED BY:** \_\_\_\_\_ **DATE:** \_\_\_\_\_ **TIME:** \_\_\_\_\_